

Housekeeping Assistant

- Based at Ben Head Office, Ascot
- Salary £9 per hour
- 37.5 hours
- 5 out of 7 days
- PLUS £500 Sign-on Bonus (Subject to terms)

The role

We have an immediate opening for the role of Housekeeping Assistant to work in our 102 bed Care Centre and Retirement Village at Lynwood Court, part of the innovative Lynwood village retirement community.

Our residents describe Lynwood Village as friendly, relaxing and fun with a broad range of superb facilities. Cleaning which is an essential function anywhere is absolutely critical here at Lynwood Village, our Care Home and Residents rooms. The level of cleanliness within the Village will be one of the first things that our existing residents notice and one of the most important factors that potential new residents and their families will consider before arriving at a decision to stay with us. It sets a standard that will influence our residents' perception of our entire service offering. Part of this role will require the cleaning of residents' rooms so you will be entering into their personal space, their home and as a consequence of this it will be essential that you demonstrate tact, diplomacy, sensitivity and compassion.

Key responsibilities

- To clean resident accommodation and all communal spaces, including bathrooms and toilets within designated Ben premises in line with the work schedule provided and to a high standard which meets the resident and colleague's requirements.
- To maintain supplies for the preparation of refreshments at venues used for internal and external functions.
- To communicate effectively and appropriately with residents, their relatives and visitors to Ben premises.
- To work within the required Care Quality Commission (CQC) standards and Ben policies and procedures at all times.

About you

Previous experience of cleaning within a customer focused environment is important, however, it's your attitude that will make the difference. You will be able to view the Village and our Residents' rooms from their perspective and in doing so it is likely you will be the first to spot opportunities to improve cleanliness and facilities services. In fact you will always be looking for

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ways to improve standards. You take great pride in your work and perfectionism is your most well-known trait! Finally and of equal importance you are conscientious and energetic while being sensitive, self-aware and considerate at the same time

Benefits

- 30 days holiday including bank holidays
- PLUS £500 Sign-on Bonus (Subject to terms)
- Contributory pension scheme – matched at 3%
- Referral scheme
- Free smart uniform
- Onsite Café
- Free parking
- Life assurance
- Discount on certain car brands

About Lynwood Village

Lynwood Village, in Sunninghill near Ascot, provides independent living for people aged 65 and over. Spacious homes, beautifully designed with the future in mind, sit within a friendly, sociable community with flexible, optional support on hand should it be required. With, superb onsite facilities and a choice of activities, events and excursions it's easy for Lynwood Village residents to keep busy and find company when they choose.

By working at Lynwood, you become part of a vibrant, friendly community with the opportunity to make a real difference to someone's day.

About Ben

Ben is an independent charity and dedicated partner to the automotive industry, providing support for life for its people and their family dependents. Ben is focused on delivering care and support to enable total health & wellbeing through working and later life.

Ben provides free and confidential advice and support focused on the main areas of peoples' health and wellbeing: financial, physical, mental and social, supporting people at whatever stage of life. Everyone who works, or has worked, in the automotive industry can access Ben's support.

Ben also operates continuing care and support for those in later life, which isn't dependent on an automotive industry connection, via its care centres as well as independent living for over 65s at its retirement village.

Apply now

If this describes you, then please contact us at careers@ben.org.uk and enclose your latest CV and covering letter explaining why you are the ideal candidate for this role. If you are ambitious and motivated and want to make a positive difference to people's lives, get in touch with us.

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Ben - Motor and Allied Trades Benevolent Fund. Registered office: Lynwood Court, Lynwood Village, Rise Road, Ascot SL5 0FG. A charity registered in England and Wales (no.297877) and Scotland (no.SC039842). A company limited by guarantee, registered in England and Wales (no.02163894). Registered with the Homes and Communities Agency (no. LH 3766).

