

## Food and Beverage Assistant

- **Based at Lynwood Village, Ascot**
- **37.5 hours per week**
- **Salary £8.45 per hour**

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### The role

The Food and Beverage Assistant is responsible for delivering consistently excellent customer service by being efficient, organized and able to engage with every resident and visitor in a polite, helpful and friendly manner. You will work as a member of our friendly catering team to assist with the preparation and delivery of high quality food. Your warm, friendly and empathetic approach will help ensure that each person feels like they are being treated as an individual. You will also be responsible for maintaining a clean and healthy environment.

### Key responsibilities

- To assist with the preparation and cooking of appetising, nutritionally balanced meals, which meet the varied needs of residents, using appropriate quantities and ingredients, ensuring that food is ready for service at the correct time.
- To ensure that all menu items and garnishes are prepared and ready for service.
- To deliver food prepared at a designated Ben site, supporting food service to residents as required and to collect catering service equipment following meal service.
- To prepare the dining room for food service and provide food and beverage service to residents.
- To participate in the implementation of quality assurance programmes within catering services as required.
- To undertake the accurate processing of all café bar sales and transactions through the correct use of the till system
- To comply with current Fire, Health & Safety at Work, Safe Food Handling and Environmental Health legislation.
- To provide excellent customer service, supplying customers with information and advice in relation to all food and beverage operations and anticipating the needs and requirements of customers in a proactive manner.
- To communicate effectively and appropriately with residents, their relatives and visitors to Ben premises.
- To work within the required Care Quality Commission (CQC) standards and Ben policies and procedures at all times.

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## About you

Full training can be given, but experience of working in a care home and a food handling qualification would be an advantage.

## Benefits

- 30 days holiday including bank holidays
- Contributory pension scheme – matched at 3%
- Referral scheme
- Free smart uniform
- Onsite Café
- Free parking
- Life assurance
- Discount on certain car brands

## About Lynwood Village

Lynwood Village, in Sunninghill near Ascot, provides independent living for people aged 65 and over. Spacious homes, beautifully designed with the future in mind, sit within a friendly, sociable community with flexible, optional support on hand should it be required. With, superb onsite facilities and a choice of activities, events and excursions it's easy for Lynwood Village residents to keep busy and find company when they choose.

By working at Lynwood, you become part of a vibrant, friendly community with the opportunity to make a real difference to someone's day.

## About Ben

Ben is an independent charity and dedicated partner to the automotive industry, providing support for life for its people and their family dependents. Ben is focused on delivering care and support to enable total health & wellbeing through working and later life.

Ben provides free and confidential advice and support focused on the main areas of peoples' health and wellbeing: financial, physical, mental and social, supporting people at whatever stage of life. Everyone who works, or has worked, in the automotive industry can access Ben's support.

Ben also operates continuing care and support for those in later life, which isn't dependent on an automotive industry connection, via its care centres as well as independent living for over 65s at its retirement village.

## Apply now

If this describes you, then please contact us at [careers@ben.org.uk](mailto:careers@ben.org.uk) and enclose your latest CV and covering letter explaining why you are the ideal candidate for this role. If you are ambitious and motivated and want to make a positive difference to people's lives, get in touch with us.

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Ben - Motor and Allied Trades Benevolent Fund. Registered office: Lynwood Court, Lynwood Village, Rise Road, Ascot SL5 0FG. A charity registered in England and Wales (no.297877) and Scotland (no.SC039842). A company limited by guarantee, registered in England and Wales (no.02163894). Registered with the Homes and Communities Agency (no. LH 3766).

