



Financial  
health &  
wellbeing

**ben**  
Support for life

## We helped Katie apply for benefits

Katie worked for several years as a delivery driver for a car parts company, before going on maternity leave. Unfortunately, her maternity pay stopped before she was aware and she began to struggle financially.



As a single parent, Katie's maternity pay had been her only source of income. She found the benefits system confusing and didn't know what she was entitled to apply for. As a result, Katie fell into arrears with her rent and utility bills.

We helped her to apply for the correct benefits and worked with a number of organisations to provide a grant to cover Katie's rent arrears. We also applied to the BMTA for help with paying her gas arrears. Additionally, we provided emotional support during this stressful period.

Because of Ben's support, Katie was able to start receiving the correct benefits and begin to pay her bills. The grant covered her rent arrears, so that she no longer had the worry of losing her home. Katie can now focus on her family and moving forward, and no longer feels stressed.

[www.ben.org.uk](http://www.ben.org.uk)

Free, confidential helpline 08081 311 333

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