



Financial  
health &  
wellbeing



Support for life

## Ben helped Simon's family remain financially stable

Simon has worked in car sales for a number of years and is married with three teenage children. After a car accident involving two of their sons, Simon and his wife had to take several months off work to look after one of their children. Although Simon was still getting paid a salary by his employer, he wasn't earning the commission he normally receives as a salesman, which made things difficult for the family.



After Simon and his wife returned to work, they found the first couple of months were still really challenging. Their mortgage and other bills meant their outgoings were high.

One of Ben's Client Support Advisors visited Simon at his family at home and they discussed ways to help reduce their outgoings. Following this, the family negotiated a better rate with their utility provider and received advice on budgeting and credit cards from their local Citizens Advice Bureau.

Ben also provided Simon's family with a grant to cover one of their mortgage payments. This helped the family get their finances into a more manageable state until their income level returned to normal.

Support from Ben helped prevent Simon's family from falling into arrears with their mortgage. Ben also empowered the family to take control and manage their finances so they would remain financially stable in the long-term.

[www.ben.org.uk](http://www.ben.org.uk)

Free, confidential helpline 08081 311 333

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Ben - Motor and Allied Trades Benevolent Fund, Lynwood Court, Lynwood Village, Rise Road, Ascot SL5 0FG. A charity registered in England and Wales (no.297877) and Scotland (no.SC039842). Registered with the Homes and Communities Agency (no. LH3766).

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