



Financial  
health &  
wellbeing



Support for life

## Ben helped Sarah manage her finances

Sarah worked for a car dealership until she had her second child. As a result of a relationship breakdown with the child's father, she became a single parent to two children. Sarah struggled to make the appropriate benefit claims on her own and, as a result, she accrued council tax arrears.



Ben helped Sarah to secure an appointment with Citizens Advice, and, following that, her benefits claim was successfully processed. We also helped with a manageable repayment plan for her council tax arrears and liaised with her landlord so that Sarah felt supported throughout the whole process. After further discussions, Sarah successfully renegotiated her council tax arrears repayments.

Sarah's financial situation is now manageable and she is looking forward to returning to work once her youngest child turns two years old. Not only has she become more financially secure in the short term, but she will also be able to better manage her finances in the future.

[www.ben.org.uk](http://www.ben.org.uk)

Free, confidential helpline 08081 311 333

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