

Ben helped Max build links in his new community

Max is 50 years old and worked at a tyre station until an accident left him unable to work. Because of this, he started to struggle emotionally and his overall health and wellbeing suffered significantly. Max has a learning difficulty, so was supported by his mother who managed his finances and helped with paperwork.



When his mother passed away, Max contacted us for support. Initially this was for a grant as he was struggling with money management issues, but his assessment identified that he was facing numerous challenges.

Max had recently moved to a new property in a new and unfamiliar area and he was struggling to make his home suitable for his daughter to visit. He was also finding it difficult to cope with the loss of his mother and felt isolated. Additionally, he didn't know which agencies to notify about his change of address so he could continue accessing the benefits and healthcare he needed.

We were able to help Max and give him the support he needed to get through a tough time. We helped him with money management by setting up budgets and shopping tasks. We also helped Max buy carpets so his daughter could visit, referred him to local groups and services within his area, and helped him find local clubs and amenities.

By giving Max this support, Ben enabled him to build links in his new community and reduce his isolation. In helping him with budgeting, we enabled Max to spend more time doing enjoyable activities outside of the home with his daughter.

www.ben.org.uk
Free, confidential helpline 08081 311 333

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