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[www.ben.org.uk](http://www.ben.org.uk)



## Restaurant and Bar Services Assistant

**Based at our Lynwood Village, Sunninghill, Ascot**  
**37.5 hours per week**

### The role

This role is all about delivering consistently excellent Customer Service by being efficient, organized and able to engage with every guest in a polite, helpful and friendly manner. Reporting directly to the Restaurant Manager you will demonstrate a thorough knowledge of the beverages and food available with an aim to delight each guest, promote sales, and support trainee operatives and bank staff to deliver the highest levels of service.

Your warm and friendly style will help ensure that every guest feels like they are being treated as an individual and you will aim to develop an ongoing relationship with regular guests to encourage loyalty and attendance at the restaurant. You will also be required to work hands-on in the Coffee shop which will involve preparing hot drinks including selections from our comprehensive range of coffee and hot beverages. Your knowledge of the available food and beverages will also enable you to advise guests on menu availability and recommend alternative options when their first choice is unavailable.

### The person

Experience in a similar role where there is a focus on serving customers within a restaurant or café environment while providing the highest level of service is essential. Previous experience as a Barista is preferable. Due to the opening hours operated by our restaurant it is important that you are flexible to work evenings and weekends on a rota-basis. You are known by friends and colleagues to be warm, friendly, calm and engaging while at the same time being super organized and a natural when it comes to prioritizing under pressure.

In return we offer you:

- Competitive pay
- Generous holiday allowance
- Contributory Pension Scheme - matched up to 3 %
- Free DBS check (subject to eligibility being met)
- Excellent training and development
- Referral scheme
- Childcare vouchers
- Free parking
- Subsidised Restaurant
- Discount on certain car brands

If this describes you, then please contact us at [careers@ben.org.uk](mailto:careers@ben.org.uk) and enclose your latest CV and covering letter explaining why you are the ideal candidate for this role.

If you are ambitious and motivated and want to make a positive difference to people's lives, get in touch with us.

 /BenSupport4Auto

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