

House Keeping Assistant

Based at Lynwood Village, Sunninghill, Ascot
37.5 hours per week £8.20 per hour

The Role

We are recruiting a Hotel Services Operative to work in our new 102 bed Care Centre premises at Lynwood Court, part of the new Lynwood village retirement community. Lynwood village is an environment that our residents describe as friendly, relaxing and fun and contains a broad range of superb facilities.

Cleaning which is an essential function anywhere is absolutely critical here at Lynwood Village, our Care Home and Residents rooms. The level of cleanliness within the Village will be one of the first things that our existing residents notice and one of the most important factors that potential new residents and their families will consider before arriving at a decision to stay with us. It sets a standard that will influence our residents' perception of our entire service offering. Part of this role will require the cleaning of residents' rooms so you will be entering into their personal space, their home and as a consequence of this it will be essential that you demonstrate tact, diplomacy, sensitivity and compassion.

Reporting to the Hotel Services Manager you will be performing a vital role within a team that assists in the day to day operation of hotel services across the entire Lynwood Village Estate to ensure all Service Level Agreements are achieved.

The Person

Previous experience of cleaning within a customer focused environment is important, however, it's your attitude that will make the difference.

You will have the talent to be able to view the Village and our Residents' rooms from their perspective and in doing so it is likely you will be the first to spot opportunities to improve cleanliness and facilities services. In fact you will always be looking for ways to improve standards. You take great pride in your work and perfectionism is your most well know trait!

Finally and of equal importance you are conscientious and energetic while being sensitive, self-aware and considerate at the same time.

In return we offer you:

- Competitive pay
- Contributory Pension Scheme – matched up to 3 %
- Referral scheme
- Childcare vouchers
- Free parking
- Subsidised Restaurant
- Discount on certain car brands

If this describes you, then please contact us at careers@ben.org.uk and enclose your latest CV and covering letter explaining why you are the ideal candidate for this role.