Testimonials

Day Centre

“My Dad has been attending the Ben Centre for just over a year since my Mum passed away. Dad has dementia and Mum was his main carer. The Ben Centre has been our saving grace and gives us peace of mind knowing dad is well cared for while we are at work. All of the staff are excellent with Dad and are brilliant at dealing with all of the everyday challenges that dementia brings. He needs consistency, patience and understanding and Ben Centre staff provide this in bucket loads. We are always informed and consulted if there are any changes or concerns that need to be dealt with in partnership with the centre. They do a fantastic job and we can’t thank them enough.”
– Denise Harfield

“I would like to say that Ben day care centre and all the staff have been absolutely amazing with my mum, from picking her up in the morning from her home to being at Ben facility joining in games, having her hair done, catering for her needs and general chit chat, to bringing her home.”
– Sharon

“We needed day care for Dad who has Alzheimers. Ben Day Care centre are very gentle and caring with him and they take great pains to understand his needs. It’s good to know that he is well looked after.”
– Tracey Colledge

“I would like to state how much my husband Alex and I appreciate the support we have experienced since he began to attend the Unit two years ago. When he joined Alex was in a very vulnerable state having suffered a bad reaction to an anaesthetic during surgery a few months earlier. This had left his memory badly affected and added to his existing immobility. It had resulted in him being very dependent on me, fearful of change and needing considerable support in the activities of daily living.

“Although desperate for some respite following so many stressful months I was doubtful he would agree to stay or trust the staff to help give him the support he needed. However the staff quickly enabled him to gain confidence and when I collected him later he said he would like to come again. He has attended once a week ever since. We have seen a big improvement and he has gradually become more his old self, with increased communication and independence and I’m sure that his days in the caring environment of Ben have contributed to that.

“Having worked in the field of rehabilitation of the mentally ill for many years he appreciates the high level of skill and kindness shown by the staff. He values the range of activities and considers the facilities far superior to those he encountered in his career. He is grateful for the opportunity to come to Ben.

“I too am very grateful for the respite it gives me by knowing he is safe and well cared for during the time he is with you.”
– Dr Mavis Hartley

www.ben.org.uk
“Dad has been attending Ben Day care since April 2010. Each weekend he looks forward to his two regular days at the centre and it gives me peace of mind that he is looked after so well - even gets his hair cut when requested! A raffle, bingo and dominoes amongst other activities are enjoyed and Dad especially loves the singing and dancing often organised by staff.

“The recent Canal Trip that dad went on brought back happy memories of our family canal holidays, saying he was “in Paradise for a day!”

“Dad always comments on how kind the staff are and I am aware of how much he benefits from attending.”
– Jan

“I am writing to thank all staff for the care and attention given to my mother whilst she has been attending the Day Centre over recent years. Betty has benefited greatly from her weekly sessions at Ben and has really enjoyed her time there. The companionship, activities and personal care in terms of carers helping Betty to shower, and also her weekly session with the on-site hairdresser all helped enormously.

“Attending the Day Centre improved Mum’s quality of life and helped to keep her connected to the ‘outside world’ giving her the opportunity to chat to people, other than immediate family. Mum always commented on how much she enjoyed her cooked lunch. She particularly enjoyed the occasions where live entertainment was provided, and it was much appreciated that we were able to arrange entertainment to celebrate Mum’s birthdays, which could be enjoyed by all. Sadly, due to the deterioration in Betty’s health, it is now extremely difficult for her to get out and about and she feels more comfortable in her own home.”
– Janet Taylor-Rai

“Since being diagnosed with dementia some three years ago, Mum has been attending the Ben day care centre. During this time her dementia has advanced considerably. I have always found the staff to be very caring and they have coped excellently with her growing needs. She is at a stage now where she is unable to join in with many of the activities provided but staff do all they can to stimulate and occupy her. Mum especially enjoys the special events that you celebrate such as the Queens 90th birthday. She was waving flags for days afterwards! It is a great comfort to me to know she is being well cared for on the days she attends the Ben centre.”
– Tom Williamson
“My Mum has been attending the Ben Day Centre in Coventry for the last two years. She used to be very active but unfortunately after a fall she lost a lot of confidence and was then diagnosed with Vascular Dementia. My husband’s grandfather was the first resident at Ben Residential at Southport in 1983 as he was heavily involved with the Motor Industry. My Mum moved into Housing with Care and they suggested that she needed some stimulation so I contacted the Ben Day Care centre. They were very helpful and said that we would be eligible and suggested a visit. I visited with my mum and we haven’t looked back.

“The Ben centre collects my Mum three days a week and drop her home after the day’s session. They provide various activities at the centre depending on the person’s ability and interests. My mum has come home with cards that they have made and homemade crafts. They play board games /dominos / bingo etc. They also arrange music for dancing. Occasionally they arrange day trips out. Recently they have been on a Canal Boat trip and they are due to go for a day to Dobbies World Garden centre. My mum really enjoys her time spent at the day centre and especially enjoys the outings.

The staff are always very professional and helpful and if they have any concerns will liaise with the family.”
– Carol Statham

“I would like to say thank you to all the staff at Ben Day Centre for all the care and kindness you have shown to my wife Anne. To look after someone with Alzheimer’s takes a lot of thoughtfulness, patience, understanding and to me that is what Ben’s staff have in abundance. Never did I think I would be so lucky as to find such a place as Ben Day Centre. I know when Anne leaves our home in the morning on the bus she is in safe hands. To say thank you seems barely adequate, so please accept my thanks and gratitude.”
– Mr K Elden