



Physical
health &
wellbeing

ben

Support for life

Ben helped Julie regain her independence

Julie is a retired automotive parts operative and during recent years her mobility has deteriorated which means she struggles to get in and out of the bath. This has had a negative impact on her emotional wellbeing because her independence is compromised when her husband has to help her.



After approaching the local authority 12 months before, Julie was awarded a Disabled Facilities Grant for adaptations to convert her bathroom into a wet room. However, even with this grant there was a shortfall, so Ben stepped in to provide Julie with the remaining funds for the adaptation.

Julie and her husband have always been in work and felt that they had planned for their retirement by paying into several private pensions. However, they were both paying full council tax and housing costs,

which ended up leaving them in a worse position financially than if they had made no provisions. After Ben carried out an assessment, it became clear that the couple were either entitled to other benefits or could amend their current benefits to ease their financial worries.

Ben's grant meant that the bathroom adaptation work could start and Julie could regain her independence. With further support and advice, we believe that the couple will be able to receive all of the financial assistance they are entitled to.

www.ben.org.uk

Free, confidential helpline 08081 311 333

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